HEALTHY FAMILIES PROGRAM TRANSITION TO MEDI-CAL

NETWORK ADEQUACY ASSESSMENT REPORT SECOND ADDENDUM TO PHASE 4

October 1, 2013

Submitted by the California Department of Managed Health Care and the Department of Health Care Services

HEALTHY FAMILIES PROGRAM TRANSITION TO MEDI-CAL

NETWORK ASSESSMENT – SECOND ADDENDUM TO PHASE 4

TABLE OF CONTENTS

PHASE 4 HEALTHY FAMILIES TRANSITION TO MEDI-CAL MANAGED CARE NETWORK ASSESSMENT

SECOND ADDENDUM

I.   Introduction

On June 1, 2013, the Department of Health Care Services (DHCS) and the Department of Managed Health Care (DMHC) (hereinafter "the departments") presented the "Healthy Families Program Transition to Medi-Cal – Network Adequacy Assessment Report – Phase 4" (hereinafter "Phase 4 Assessment") to the state Legislature. At that time, the departments noted that a complete assessment of the Phase 4 provider networks could not be completed because the Phase 4 Medi-Cal Managed Care Plans were still in the process of building their provider networks. On July 9, 2013, the DHCS announced that it would implement Phase 4 in two subphases. Phase 4A would transition children on September 1, 2013, in the eight Phase 4 COHS counties. The remaining 20, Phase 4B, counties will transition children to Medi-Cal on November 1, 2013. To ensure the accuracy and relevancy of the health Plan network assessments, the departments have arranged to deliver the full provider network assessments for Phase 4 in accordance with the new transition schedule. On July 29, the departments presented the "Healthy Families Program Transition to Medi-Cal – Network Adequacy Assessment Report - First Addendum to Phase 4," which provided a full network assessment of the Medi-Cal Managed Care Network in the eight Phase 4A, County Organized Health System (COHS) counties: Del Norte, Humboldt, Lake, Lassen, Modoc, Shasta, Siskiyou, and Trinity. This Second Addendum provides updated assessments for the Phase 4B counties: Alpine, Amador, Butte, Calaveras, Colusa, Glenn, El Dorado, Imperial, Inyo, Mariposa, Mono, Nevada, Placer, Plumas, San Benito, Sierra, Sutter, Tehama, Tuolomne, and Yuba.

II.   Background

As required in Welfare and Institutions Code § 14005.27(e)(9)(A), the departments have collaborated in assessing Medi-Cal Managed Care Plan network adequacy for the Phase 4B transition of Healthy Families Program (HFP) enrollees into Medi-Cal. The departments reviewed the networks for all full-service Medi-Cal Managed Care Plans scheduled to transition during Phase 4B, compared these networks to the current HFP Plans in the Phase 4B counties, and individually assessed the overall Medi-Cal Managed Care Network in each affected county.

The Medi-Cal managed care plans referenced in this report include: Anthem Blue Cross, California Health and Wellness Plan (CHWP), Kaiser Foundation Health Plan (Kaiser), and Molina Health Plan (Molina). With the exception of CHWP, all of the aforementioned plans are licensed health care services plans under the Knox-Keene Act and regulated by the DMHC. CHWP has submitted an application for licensure as a health plan with the DMHC for all 19 transitioning counties. The DMHC anticipates CHWP will be licensed to operate as a Medi-Cal managed care health plan in all 19 Phase 4B counties (except San Benito) by November 1, 2013.

Criteria. The departments evaluated all Medi-Cal Managed Care Plan networks on a countywide basis against Knox-Keene Act access standards. These standards include:

- One primary care provider for every 2,000 enrollees.
- One physician overall (including specialists) for every 1,200 enrollees.
- Capacity limits on physician extenders[1] who serve as primary care providers. No more than one full-time equivalent physician extender per 1,000 enrollees.
- Readily available and accessible medically required specialists.

Due to the rural nature of the counties included in Phase 4B, DHCS may utilize a community standard for some areas. A community standard is used when time and distance to a PCP are outside the 10 mile/30 minute access requirement, but beneficiaries in that geographic location already travel these longer times/distances to a PCP. This is evidenced by the beneficiary's geographic location relative to PCP locations, and validated through a gap analysis of a Plan's provider network, using fee-for-service provider utilization data. This Addendum Report considers whether transitioning HFP enrollees will experience greater or lesser geographic access to PCPs than was available in the HFP network. If geographic access is the same or better in Medi-Cal, then the departments consider this to be adequate.

Methodology. The two departments jointly submitted a request for data related to health Plan provider networks to the Medi-Cal Managed Care Plan operating in the Phase 4B counties. The DMHC sent a separate request to all HFP Plans in these counties to provide similar provider network data. A copy of the data request that was sent to all Plans is included in this report as Attachment 2. The sections below describe the types of data the departments requested and how the departments used the data to evaluate the impact of the Phase 4B HFP transition on Medi-Cal managed health Plan provider networks.

- *Qualitative Continuity of Care and Provider Network Data*
  The departments provided the Phase 4B Medi-Cal Managed Care Plans with a list of questions requiring Plans to explain the efforts the Plans have taken to develop new networks in these regions, develop administrative capacity to serve this new population, ensure all members will have timely access to quality health care, and work with the HFP Plans and enrollees to preserve continuity of care and transition existing authorizations and referrals. The departments also asked the Medi-Cal Managed Care Plans to specifically address the efforts they have made to bring the HFP-only providers into their Medi-Cal Managed Care Networks. The DMHC sent a separate set of questions to the HFP-only Plans inquiring as to what steps the Plans have taken to coordinate the transition of enrollees to the Medi-Cal Managed Care Plans. The departments utilized this information to evaluate whether the Medi-Cal Managed Care Plans have taken appropriate steps to prepare their networks for the

---

[1] A physician extender is a non-physician health care professional (i.e. nurse practitioner, midwife, physician assistant) that is supervised by a physician and extends the physician's ability to treat additional patients. A primary care provider may supervise a maximum of two physician assistants, four nurse practitioners, or any combination of four physician extenders that does not include more than three certified nurse Midwives or two Physician Assistants.

transition, anticipate how patients may be affected by the transition, and assess how the Plans have arranged to provide continuity of care to their patients. The departments' analysis of health Plan responses to these questions were reported in the Phase 4 Report issued on June 1, 2013.

In the Phase 4 Report, the departments identified some areas that required further follow-up with the Plans. Health Plan responses to follow-up questions are included in Section IV of this Addendum.

- *Summary Provider Network Data*. The departments tailored the summary provider network requests to the specific Plan types:

  - ***Medi-Cal Managed Care Plan.*** The departments asked each Phase 4B Medi-Cal Managed Care Plan to provide a high-level overview of the total available primary care providers and specialist providers in its Medi-Cal Managed Care Network. The Plan was also asked to identify the total number of enrollees in its Medi-Cal Managed Care Network and the PCP-to-enrollee and physician-to-enrollee ratios for the Medi-Cal Managed Care Network. This data was specific to each county in which the Plan operates a Medi-Cal Managed Care product. The departments used this data to estimate the overall provider network capacity to meet the expected demand for health care services from HFP enrollees.

  - ***HFP Plans.*** The DMHC asked each Phase 4B HFP Plan to provide a high-level overview of the total number of primary care providers and specialists currently available to HFP enrollees. The Plan was also asked to identify the total number of enrollees in its HFP network, historic utilization of specialty types by the HFP population, and the PCP-to-enrollee and physician-to-enrollee ratios for the HFP network. The departments used this data to compare the HFP network to the Medi-Cal Managed Care Network in the county and evaluate how the transition may affect transitioning enrollees' access to care.

The departments have reported this information for each Plan in two sections of each Plan assessment: "Provider Overlap" and "Provider Capacity."

- *Detailed Provider Network Lists.* The departments tailored the detailed provider network requests to the specific Plan types:

  - ***Medi-Cal Managed Care Plan.*** The departments asked each Phase 4B Medi-Cal Managed Care Plan to provide the names and locations of all contracted primary and specialist providers, as well as physician extender providers when applicable. The Plan submitted a separate worksheet identifying the individual physicians who treat patients at a contracted clinic. For primary care providers, the Plan also indicated

each provider's total Medi-Cal capacity, the total number of Medi-Cal patients currently assigned to the provider and whether the provider is accepting new patients. For specialists, the Plan also indicated each provider's specialty type and whether that provider operates a pediatric practice. This data allowed the departments to take a more detailed look at the geographic availability of providers, the total number of patients each provider is serving, and the capacity of individual providers to take on additional patients. The departments also coordinated this data with the data provided by the HFP Plans to assess continuity of care by evaluating how many primary and specialty providers in the HFP network will also be available in the Medi-Cal Managed Care Network.

- o *HFP Plans.* The departments asked each Phase 4 HFP Plan to provide a detailed list of all primary and specialist providers, as well as physician extender providers when applicable. These provider lists indicate the location of each provider. For primary care providers, the Plan also indicated each provider's total HFP capacity and the total number of HFP patients currently assigned to the provider. For specialists, the Plan also indicated each provider's specialty type and whether that provider operates a pediatric practice. This data allowed the departments to take a more detailed look at the geographic availability of providers and the total number of patients each provider is serving so that the departments could subsequently compare the geographic access and capacity of the HFP network to the Medi-Cal Managed Care Network. The departments also coordinated the HFP network data with the data provided by the Medi-Cal Managed Care Plan to assess continuity of care by evaluating how many primary and specialty care providers in the HFP network will also be available in the Medi-Cal Managed Care Network.

- *Contracted Hospitals.* The departments requested a list of the hospitals with which each Medi-Cal Managed Care Plan is contracted in each of the 20 Phase 4B counties. In addition, the departments requested that each Medi-Cal Managed Care Plan identify to which hospitals its specialists maintain admitting privileges. This information allows the departments to determine whether enrollees have access to specialists that are able to perform procedures in covered hospital facilities. The departments have identified the percentage of specialists in the Medi-Cal Managed Care Networks who have admitting privileges to a contracted hospital.

  The departments have reported this information for each Plan in four sections of the Plan assessment: "Provider Overlap," "Hospital Access", "Geographic Accessibility," and "Provider Capacity,"

Data Review. The departments' analysis is based on point-in-time data. The HFP Plan data was provided by the Plans to the departments between May 9, 2013 and May 13, 2013. The Medi-

Cal Plan data was provided by the Medi-Cal Plan to the departments between August 15, 2013 and September 30, 2013.

The departments' analysis of the health Plan provider network is mindful of the limitations of the data reviewed, such as:

- *Provider Network Contracting*. Because the Medi-Cal Managed Care Plans do not currently operate in the Phase 4B counties and are in the process of building networks to accommodate this transition, not all hospitals identified in the network data have finalized contracts with the Plans. Additionally, the Medi-Cal Managed Care Plans have indicated that they continue to locate and contract with new providers, so the networks reviewed for this Addendum are likely to continue to grow as the transition date approaches.

- *Provider Network Overlap*. This section of the assessment looks only at the providers that are shared between the HFP and Medi-Cal Managed Care Networks in a particular county. The departments have focused on the capacity of the Medi-Cal Managed Care Plans to accommodate the needs of the transitioning population, along with the rate of network overlap. This section also considers the availability of specialists in the Medi-Cal Managed Care Network compared to the HFP network. The Knox-Keene Act requires Plans to provide access to specialists for medically necessary covered services. If an in-network provider is not available to provide medically necessary services, the Plan must arrange for services from an out-of-network provider. [2] Therefore, the lack of a specific specialty type alone does not necessarily constitute a major concern with the network.

- *Provider Network Capacity.* This section evaluates the total number of enrollees each PCP can accept against the number of enrollees expected to transition into the Medi-Cal Managed Care Network. In evaluating capacity, the departments took into consideration the full population of Medi-Cal members who will be moving into the Medi-Cal Managed Care Plan in each county and accessing PCP and specialist services. With regard to specialist network capacity, the departments evaluated the availability of specialty types offered by HFP network providers compared to the specialty types available in the Medi-Cal Managed Care Plans' Network. The departments specifically identified any specialty types that were available from providers in the HFP Plan but are not available in the Medi-Cal Managed Care Network.

- *Hospital Access*. This section focuses on the percentage of all specialists who have admitting privileges to a contracted hospital in the region. It does not differentiate among specialty types that are more or less likely to utilize hospitals for the delivery of care. It

---

[2] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

also does not take into consideration the availability of other types of facilities such as outpatient surgery centers where a specialist may be able to perform procedures.

- *Geographic Access.* This section focuses on the location of current HFP providers within the county compared to the location of Medi-Cal providers within the county. The networks reviewed in this Addendum are situated in extremely rural areas where there are few providers. The HFP networks in these areas were previously approved by the DMHC and some were granted alternate access standards where appropriate. For the purposes of this report, the Medi-Cal Managed Care Network is being measured against the existing approved HFP network.

- *Continuity of Care.* Because many HFP enrollees are expected to have to change their providers, it is important to note that all participating HFP Plans are obligated to provide 12 months of care with a non-network, treating PCP under certain circumstances. Furthermore, pursuant to its contract with DHCS, each Phase 4B Medi-Cal Managed Care Plan is required to provide continuity of care consistent with the requirements set forth in Health and Safety code section 1373.96, which states that Plans shall provide for the completion of covered services from a non-contracted, treating provider for specified conditions as long as the non-contracted provider agrees to the Plan reimbursement rate. The Plan's strategy for ensuring continuity of care was detailed in the original Phase 4 Report and plan responses to follow-up questions identified in that report are included in Section IV.

Assessment. This section summarizes the departments' overall evaluation of the adequacy of the Medi-Cal Managed Care Network in the county.

III. Medi-Cal Managed Care County Network Assessments

This section contains the departments' assessment of the Medi-Cal Managed Care provider networks by county. Transitioning HFP enrollees in the Phase 4B counties will be enrolled into one of the following Medi-Cal Managed Care health plans: Anthem Blue Cross, CHWP, Kaiser, or Molina as specifically discussed below.

Alpine County

In Alpine County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network in Alpine County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, three enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Alpine County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains one PCP.
- Plan data indicate that 100% of the PCPs who currently participate in the Anthem Blue Cross HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains no specialists who currently participate in Alpine County; HFP enrollees access specialty care in surrounding counties, including El Dorado, Amador, Calaveras, and Sacramento.
- The Anthem Blue Cross Medi-Cal Managed Care Network has no specialists who currently participate in Alpine County. Plan data indicate that Medi-Cal Managed Care enrollees will access specialty care in surrounding counties, including El Dorado, Amador, Calaveras, and Sacramento.

Hospitals

There are no hospitals located in Alpine County. According to the Plan, enrollees may access hospital and specialist services from contracting hospitals and specialists outside of Alpine County. Anthem Blue Cross has indicated that it is contracts with hospitals in the surrounding counties of El Dorado, Calaveras, and Sacramento. The Plan indicates that 100% of its specialists have admitting privileges to a contracted hospital in the region.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains two PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 141 enrollees after the transition and one physician overall for every 10 enrollees after the transition.[3]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county will accept new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the new Medi-Cal enrollees transitioning into Managed Care Plans.

Specialists

- The Medi-Cal Managed Care Network contains 13 specialists.
- Plan data indicate that that there are no specialists currently participating in the HFP network in Alpine County. HFP enrollees are able to access specialists in the surrounding counties.
- Neither the Medi-Cal Managed Care Network nor the HFP network offer any pediatric specialists. Most specialists are available to treat children, so the availability of pediatric specialists does not necessarily impact transitioning HFP enrollees' access to specialty care.
The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and to provide access to care commensurate with what enrollees were receiving under the HFP network in Alpine County. There is 100% overlap among the PCPs, and the Medi-Cal Managed Care Network offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections

---

[3] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

set forth in the Knox-Keene Act will require Medi-Cal Managed Care Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [4]

---

[4] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Amador County

In Amador County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Amador County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross and Kaiser currently serve as the HFP Plans.

To maintain continuity of care, Kaiser has directly contracted with DHCS to keep its current HFP enrollees. Pursuant to the terms of its contract with DHCS, Kaiser will accept Medi-Cal Managed Care enrollees who meet the enrollment criteria of family linkage or prior enrollment within the previous 12 months.

The 6 HFP members currently enrolled with Kaiser will remain with Kaiser and the remaining 275 HFP members currently enrolled with Anthem Blue Cross will remain with Anthem.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains three PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the Anthem Blue Cross HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 83 specialists.
- Plan data indicate that 28% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Hospitals

There is one hospital in Amador County–Sutter Amador Hospital–and Anthem Blue Cross has not yet completed negotiations with this hospital. According to the Plan, enrollees may access hospital and specialist services from contracting hospitals and specialists outside of Amador County. Anthem Blue Cross reports that it contracts with hospitals in the bordering counties of El Dorado, Sacramento, San Joaquin, and Calaveras. Approximately 75% of its specialists have admitting privileges to a contracted hospital in the region.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 369 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 10 enrollees after the transition and one physician overall for each enrollee after the transition.[5]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have adequate capacity to accommodate the expected 281 HFP enrollees and 3,568 total Medi-Cal enrollees[6] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 2,662 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Amador County contains 167 pediatric specialists, which is greater than the 2 pediatric specialists contained in the HFP specialist network.
- The Medi-Cal Plan indicates that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Amador County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and to provide access to care commensurate with what enrollees were receiving under the HFP network in Amador County. There is 100% overlap among the PCPs and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Medi-Cal Managed Care Network offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

---

[5] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.
[6] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [7]

---

[7] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Butte County

In Butte County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Butte County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 2,070 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Butte County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains 35 PCPs.
- Plan data indicate that 97% of the PCPs who currently participate in the HFP participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 125 specialists.
- Plan data indicate that 34% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Briggs Gridley Memorial Hospital, Enloe Medical Center, and Oroville Hospital in Butte County. Seventy percent (70%) of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Butte County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 278 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 144 enrollees after the transition and one physician overall for every 29 enrollees after the transition.[8]
- Plan data indicate that 94% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[8] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 2,070 HFP enrollees and 40,115 estimated total Medi-Cal enrollees[9] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 1,089 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Butte County contains 50 pediatric specialists, which is less than that offered by the HFP network (80 pediatric specialists).
- The Medi-Cal Plan indicates that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Butte County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Butte County. There is a high rate of overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [10]

---

[9] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[10] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Calaveras County

In Calaveras County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Calaveras County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 422 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Calaveras County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains two PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 22 specialists.
- Plan data indicate that 14% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with the Mark Twain Medical Center–the only hospital that exists in Calaveras County–and 75% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Calaveras County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 410 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 13 enrollees after the transition and one physician overall for every two enrollees after the transition.[11]
- Plan data indicate that 96% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[11] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 422 HFP enrollees and 5,517 estimated total Medi-Cal enrollees[12] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 2,702 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Calaveras County contains 168 pediatric specialists, which is greater than that offered by the HFP network (0 pediatric specialists).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Calaveras County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Calaveras County. There is 100% overlap among the PCPs between the two networks, and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [13]

---

[12] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[13] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Colusa County

In Colusa County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Colusa County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 1,283 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Colusa County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains eight PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 20 specialists.
- Plan data indicate that 20% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Medi-Cal Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with the Colusa Regional Medical Center–the only hospital that exists in Colusa County–and 78% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Colusa County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 223 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 20 enrollees after the transition and one physician overall for every two enrollees after the transition.[14]
- Plan data indicate that 98% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[14] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 1,283 HFP enrollees and 4,449 estimated total Medi-Cal enrollees[15] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 1,790 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Colusa County contains 121 pediatric specialists, which is greater than that offered by the HFP network (1 pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Colusa County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Colusa County. There is 100% overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [16]

---

[15] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[16] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

El Dorado County

In El Dorado County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for El Dorado County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross and Kaiser currently serve as the HFP Plans.

To maintain continuity of care, Kaiser has directly contracted with DHCS to keep its current HFP enrollees. Pursuant to the terms of its contract with DHCS, Kaiser will accept Medi-Cal Managed Care enrollees who meet the enrollment criteria of family linkage or prior enrollment within the previous 12 months.

The 351 HFP members currently enrolled with Kaiser will remain with Kaiser and the remaining 1,524 HFP members currently enrolled with Anthem Blue Cross will remain with Anthem.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains six PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 122 specialists.
- Plan data indicate that 2% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Barton Memorial Hospital–one of two existing hospitals in El Dorado County–and 78% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of El Dorado County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Anthem Blue Cross Medi-Cal Managed Care Network contains 375 PCPs.
- Plan data indicate that the Anthem Blue Cross Medi-Cal Managed Care Network will have approximately one PCP for every 40 enrollees after the transition and one physician overall for every six enrollees after the transition.[17]
- Plan data indicate that 92% of all Anthem Blue Cross Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Anthem Blue Cross Medi-Cal Managed Care Network will have the capacity to accommodate the expected 1,524 HFP enrollees and 14,939 estimated total Medi-Cal enrollees[18] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Anthem Blue Cross Medi-Cal Managed Care Network contains 2,159 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Anthem Blue Cross Medi-Cal Managed Care Network in El Dorado County contains 122 pediatric specialists, which is greater than that offered by the HFP network (10 pediatric specialists).
- Both Kaiser and Anthem Blue Cross indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. Anthem Blue Cross is expanding the use of telemedicine in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in El Dorado County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Anthem Blue Cross Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in El Dorado County. There is 100% overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offers PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

---

[17] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.
[18] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' network. [19]

---

[19] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Glenn County

In Glenn County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Glenn County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 909 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Glenn County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains seven PCPs.
- Plan data indicate that 86% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 15 specialists.
- Plan data indicate that 13% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with the Glenn Medical Center–the only hospital that exists in Glenn County–and 65% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Glenn County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 36 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 167 enrollees after the transition and one physician overall for every 36 enrollees after the transition.[20]
- Plan data indicate that 90% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 909 HFP enrollees and 6,014 estimated total Medi-Cal

---

[20] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

enrollees[21] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 133 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Glenn County contains 6 pediatric specialists, which is greater than that offered by the HFP network (3 pediatric specialists).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Glenn County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Glenn County. There is a high rate of overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [22]

---

[21] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[22] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Imperial County

In Imperial County, CHWP, and Molina will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal managed care enrollees. The Medi-Cal Managed Care Network for Imperial County is comprised of providers from both CHWP and Molina. Anthem Blue Cross currently serves as the HFP plan. HFP enrollees in Imperial County received a choice packet to choose either CHWP or Molina for coverage beginning November 1, 2013. Approximately 2,937 enrollees are expected to transition into the Medi-Cal Managed Care Network from the HFP plan in Imperial County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains 12 PCPs.
- Plan data indicate that 83% of the PCPs who currently participate in the HFP network also participate in the Medi-Cal Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 66 specialists.
- Plan data indicate that 77% of the specialists who currently participate in the HFP network also participate in the Medi-Cal Managed Care Network.

Hospitals

The Medi-Cal Managed Care Network contains El Centro Regional Medical Center and Pioneers Memorial Healthcare District – the two existing hospitals in Imperial County – and 91% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Imperial County.

Provider Capacity

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 186 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 253 enrollees after the transition and one physician overall for every 79 enrollees after the transition.[23]
- Plan data indicate that 97% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[23] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees. These ratios do not include the dual eligible population due to the assumption that dual eligibles often receive primary and specialty care services through the Medicare network.

- According to Plan data, the Medi-Cal network will have the capacity to accept the expected 2,937 HFP enrollees.

Specialists

- The Medi-Cal Managed Care Network contains 409 specialists.
- All specialty services available from providers in the HFP network are available under the Medi-Cal managed care network.
- The Medi-Cal Managed Care Network for Imperial County contains 15 pediatric specialists, which is greater than that offered by the HFP network (eight pediatric specialist). Most specialists are available to treat children, so the availability of pediatric specialists does not necessarily impact transitioning HFP enrollees' access to specialty care.
- The Medi-Cal Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Imperial County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Imperial County. There is a moderately high rate of overlap among the PCPs between the two networks, and the Medi-Cal network has adequate capacity to accommodate transitioning HFP enrollees. The Plan offers PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Medi-Cal Managed Care Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located, and telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the services they require are not in the contracted network. [24]

---

[24] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Inyo County

In Inyo County, Anthem Blue Cross CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Inyo County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 195 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Inyo County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains two PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP contains three specialists.
- Plan data indicate that 0% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Northern Inyo Hospital and Southern Inyo Hospital–the two existing hospitals in Inyo County–and 76% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Inyo County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 69 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 38 enrollees after the transition and one physician overall for every 21 enrollees after the transition.[25]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[25] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 195 HFP enrollees and 2,648 estimated total Medi-Cal enrollees[26] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 55 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- Neither the Medi-Cal Managed Care Network nor the HFP network contain any pediatric specialists. Most specialists are available to treat children, so the availability of pediatric specialists does not necessarily impact transitioning HFP enrollees' access to specialty care.
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Inyo County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Inyo County. There is 100% overlap among the PCPs between the two networks, and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [27]

---

[26] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[27] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Mariposa County

In Mariposa County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Mariposa County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 105 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Mariposa County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains nine PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 33 specialists.
- Plan data indicate that 30% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with the John D. Fremont Healthcare District–the only hospital that exists in Mariposa County–and 75% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Mariposa County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 325 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every seven enrollees after the transition and one physician overall for each enrollee after the transition.[28]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[28] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 105 HFP enrollees and 2,152 estimated total Medi-Cal enrollees[29] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 1,840 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Mariposa County contains 173 pediatric specialists, which is greater than that offered by the HFP network (1 pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Mariposa County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Mariposa County. There is 100% overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offers 325 PCPs who are accepting new patients, so all enrollees will have improved geographic access to care compared to what was available under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [30]

---

[29] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[30] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Mono County

In Mono County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Mono County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 319 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Mono County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains seven PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 33 specialists.
- Plan data indicate that 21% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Mammoth Hospital–the only hospital that exists in Mono County–and 61% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Mono County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 45 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 28 enrollees after the transition and one physician overall for every 15 enrollees after the transition.[31]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 319 HFP enrollees and 1,264 estimated total Medi-Cal

---

[31] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

enrollees[32] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 42 specialists.
- All specialty services available from providers in the HFP network are also available in the Medi-Cal Managed Care Network
- The Medi-Cal Managed Care Network for Mono County contains 1 pediatric specialist, which is smaller than that offered by the HFP network (4 pediatric specialists).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Mono County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Mono County. There is 100% overlap among the PCPs between the two networks, and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network, except OB/GYN. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [33]

---

[32] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[33] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Nevada County

In Nevada County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Nevada County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 1,652 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Nevada County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains 13 PCPs.
- Plan data indicate that 85% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 54 specialists.
- Plan data indicate that 24% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Sierra Nevada Hospital–one of two existing hospitals in Nevada County–and 79% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Nevada County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 281 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 35 enrollees after the transition and one physician overall for every five enrollees after the transition.[34]
- Plan data indicate that 98% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 1,652 HFP enrollees and 9,847 estimated total Medi-Cal

---

[34] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

enrollees[35] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 1,784 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Nevada County contains 112 pediatric specialists, which is greater than that offered by the HFP network (3 pediatric specialists).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Nevada County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Nevada County. There is a high rate of overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [36]

---

[35] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[36] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Placer County

In Placer County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Placer County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross, Kaiser, and Health Net currently serve as the HFP Plans.

To maintain continuity of care, Kaiser has directly contracted with DHCS to keep its current HFP enrollees. Pursuant to the terms of its contract with DHCS, Kaiser will accept Medi-Cal Managed Care enrollees who meet the enrollment criteria of family linkage or prior enrollment within the previous 12 months.

The 1,303 HFP members currently enrolled with Kaiser will remain with Kaiser, and the 1,797 HFP members currently enrolled within Anthem Blue Cross will remain with Anthem. The 570 HFP members currently enrolled with Health Net received a choice packet to choose either Anthem Blue Cross or CHWP for coverage beginning November 1, 2013.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross and Health Net HFP network contains 92 PCPs.
- Plan data indicate that 74% of the PCPs who currently participate in the HFP participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross and Health Net HFP network contains 582 specialists.
- Plan data indicate that 56% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Sutter Auburn Faith Hospital and Sutter Roseville Medical Center–two of the three existing hospitals in Placer County–and 78% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Placer County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 289 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 84 enrollees after the transition and one physician overall for each 10 enrollees after the transition.[37]
- Plan data indicate that 98% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 2,367 HFP enrollees and 24,154 estimated total Medi-Cal enrollees[38] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 2,093 specialists.
- All specialty services available from providers in the HFP network are available in the the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Placer County contains 126 pediatric specialists, which is greater than that offered by the HFP network (33 pediatric specialists).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Placer County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Placer County. There is a moderate rate of overlap among the PCPs between the two networks, but the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

---

[37] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.
[38] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [39]

---

[39] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Plumas County

In Plumas County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Plumas County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 163 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Plumas County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains 22 PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 51 specialists.
- Plan data indicate that 35% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Eastern Plumas Hospital–one of the three existing hospitals in Plumas County–and 73% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Plumas County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 99 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 24 enrollees after the transition and one physician overall for every four enrollees after the transition.[40]
- Plan data indicate that 99% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 163 HFP enrollees and 2,353 estimated total Medi-Cal

---

[40] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

enrollees[41] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 488 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Plumas County contains 26 pediatric specialists, which is greater than that offered by the HFP network (1 pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Plumas County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Plumas County. There is 100% overlap among the PCPs between the two networks, and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [42]

---

[41] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[42] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

San Benito County

In San Benito County, Anthem Blue Cross will serve as the Medi-Cal Managed Care Plan for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for San Benito County is comprised of providers from Anthem Blue Cross. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 1,277 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in San Benito County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains one PCP.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue HFP Cross network contains 24 specialists.
- Plan data indicate that 38% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Hazel Hawkins Memorial Hospital–the only hospital that exists in San Benito County – and 68% of its specialists have admitting privileges to a contracted hospital in the region . The Plan reports that it also contracts with hospitals in the bordering counties of Santa Clara and Fresno. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of San Benito County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 412 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 21 enrollees after the transition and one physician overall for every three enrollees after the transition.[43]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[43] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 1,277 HFP enrollees and 8,520 estimated total Medi-Cal enrollees[44] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 2,847 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for San Benito County contains 328 pediatric specialists, which is greater than that offered by the HFP network (two pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in San Benito County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Sutter County. There is 100% overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plan to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plan's network. [45]

---

[44] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[45] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Sierra County

In Sierra County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Sierra County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 20 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Sierra County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains two PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- Plan data indicate that that there are no specialists who currently participate in the Anthem Blue Cross HFP network.
- HFP enrollees are able to access specialists in the surrounding counties.

Hospitals

There are no hospitals located in Sierra County. Anthem Blue Cross reports that it contracts with hospitals in the bordering counties of Nevada, Plumas, and Yuba. More than three-quarters (78%) of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may access hospital and specialist services from contracting hospitals and specialists outside of Sierra County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 70 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every five enrollees after the transition and more than one physician overall for each enrollee after the transition.[46]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[46] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 20 HFP enrollees and 349 estimated total Medi-Cal enrollees[47] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 570 specialists.
- Plan data indicate that that there are no specialists who currently participate in the HFP network in Sierra County. HFP enrollees are able to access specialists in the surrounding counties.
- The Medi-Cal Managed Care Network for Sierra County contains 25 pediatric specialists, which is greater than that offered by the HFP network (0 pediatric specialists).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Sierra County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Sierra County. There is 100% overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [48]

---

[47] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[48] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Sutter County

In Sutter County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Sutter County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 2,388 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Sutter County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP Network contains 23 PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross network.

Specialists

- The Anthem Blue Cross HFP Network contains 79 specialists.
- Plan data indicate that 71% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross network.

Hospitals

Anthem Blue Cross reports that it contracts with Fremont Rideout Memorial and Sutter Surgical Hospital–the two existing hospitals in Sutter County–and 78% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Sutter County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 319 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 61 enrollees after the transition and one physician overall for every eight enrollees after the transition.[49]
- Plan data indicate that 99% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[49] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 2,388 HFP enrollees and 19,311 estimated total Medi-Cal enrollees[50] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 2,018 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Sutter County contains 136 pediatric specialists, which is greater than that offered by the HFP network (4 pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Sutter County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Sutter County. There is 100% overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [51]

---

[50] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[51] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Tehama County

In Tehama County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Tehama County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 927 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Tehama County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains 23 PCPs.
- Plan data indicate that 91% of the PCPs who currently participate in the HFP participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 26 specialists.
- Plan data indicate that 12% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with St. Elizabeth Community Hospital–the only existing hospital in Tehama County–and 70% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Tehama County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 63 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 213 enrollees after the transition and one physician overall for every 102 enrollees after the transition.[52]
- Plan data indicate that 100% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 927 HFP enrollees and 13,464 estimated total Medi-Cal

---

[52] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

enrollees[53] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 69 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Tehama County contains five pediatric specialists, which is greater than that offered by the HFP network (two pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Tehama County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Tehama County. There is a high rate of overlap among the PCPs between the two networks and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [54]

---

[53] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[54] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Tuolumne County

In Tuolumne County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Tuolumne County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 615 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Tuolumne County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains four PCPs.
- Plan data indicate that 75% of the PCPs who currently participate in the HFP participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 146 specialists.
- Plan data indicate that 9% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

There are two hospitals in Tuolumne County–Sonora Regional Medical Center (Fairview) and Sonora Regional Medical Center (Greenley)–and Anthem Blue Cross is in active negotiations with them. According to the Plan, enrollees may access hospital and specialist services from contracting hospitals and specialists outside of Tuolumne County. Anthem Blue Cross reports that it contracts with hospitals in the bordering counties of Colusa, Mono, Mariposa, Calaveras, and Stanislaus. Approximately two-thirds (65%) of its specialists have admitting privileges to a contracted hospital in the region.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 319 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 21 enrollees after the transition and one physician overall for every four enrollees after the transition.[55]

---

[55] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal Plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- Plan data indicate that 99% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.
- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 615 HFP enrollees and 6,524 estimated total Medi-Cal enrollees[56] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 1,146 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Tuolumne County contains 54 pediatric specialists, which is greater than that offered by the HFP network (seven pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Tuolumne County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Tuolumne County. There is a moderate rate of overlap among the PCPs between the two networks, and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [57]

---

[56] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[57] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

Yuba County

In Yuba County, Anthem Blue Cross and CHWP will serve as the Medi-Cal Managed Care Plans for HFP transitioning enrollees and all other Medi-Cal Managed Care enrollees. The Medi-Cal Managed Care Network for Yuba County is comprised of providers from both Anthem Blue Cross and CHWP. Anthem Blue Cross currently serves as the HFP Plan. To maintain continuity of care, Anthem Blue Cross will receive all HFP transitioning enrollees in this county. According to HFP data, 1,224 enrollees are expected to transition into Medi-Cal Managed Care from the HFP Plan in Yuba County in Phase 4B.

Provider Network Overlap for Transitioning HFP Enrollees

Primary Care Physicians

- The Anthem Blue Cross HFP network contains five PCPs.
- Plan data indicate that 100% of the PCPs who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Specialists

- The Anthem Blue Cross HFP network contains 20 specialists.
- Plan data indicate that 15% of the specialists who currently participate in the HFP network participate in the Anthem Blue Cross Managed Care Network.

Hospitals

Anthem Blue Cross reports that it contracts with Fremont Rideout Memorial Hospital–the only hospital that exists in Yuba County–and 78% of its specialists have admitting privileges to a contracted hospital in the region. According to the Plan, enrollees may also access hospital and specialist services from contracting hospitals and specialists outside of Tehama County.

Provider Capacity of the Entire Medi-Cal Managed Care Network

Primary Care Physicians

- The Medi-Cal Managed Care Network contains 247 PCPs.
- Plan data indicate that the Medi-Cal Managed Care Network will have approximately one PCP for every 67 enrollees after the transition and one physician overall for every 8 enrollees after the transition.[58]
- Plan data indicate that 98% of all Medi-Cal Managed Care PCPs in the county are accepting new Medi-Cal patients.

---

[58] These ratios are calculated based on the total number of individual physicians available in the network either through a direct contract with the Medi-Cal plan or through a contracted clinic. The ratios are also based on the expected enrollment from the transition of all fee-for-service Medi-Cal enrollees into the Medi-Cal Managed Care Plan in this county, including HFP enrollees.

- According to Plan data, the Medi-Cal Managed Care Network will have the capacity to accommodate the expected 1,224 HFP enrollees and 16,491 estimated total Medi-Cal enrollees[59] (including the HFP enrollees) transitioning into the Medi-Cal Managed Care Network in this county.

Specialists

- The Medi-Cal Managed Care Network contains 1,769 specialists.
- All specialty services available from providers in the HFP network are available in the Medi-Cal Managed Care Network.
- The Medi-Cal Managed Care Network for Yuba County contains 111 pediatric specialists, which is greater than that offered by the HFP network (three pediatric specialist).
- The Medi-Cal Managed Care Plans indicate that enrollees may access any specialist who is contracted with the Plan, even if that specialist is located out of the county. The use of telemedicine is also being expanded in this county in order to make specialty services more easily accessible to enrollees.

Geographic Access. All cities in Yuba County that contain HFP PCPs also contain Medi-Cal PCPs who are accepting new patients. The Medi-Cal Managed Care Network offers PCPs in more cities than were available through the HFP network.

Assessment. The Medi-Cal Managed Care Network has adequate capacity to accommodate the transitioning HFP enrollees and provide access to care commensurate with what enrollees were receiving under the HFP network in Yuba County. There is 100% overlap among the PCPs between the two networks, and the Medi-Cal Managed Care Network has adequate capacity to accommodate transitioning HFP enrollees. The Plans offer PCPs who are accepting new patients in the same geographic regions served by the HFP product, so all enrollees will have the same geographic access to care as they had under the HFP product.

The Medi-Cal Managed Care Network contains all specialty types available from providers in the HFP network. The Plans have indicated that enrollees may obtain services from any of its contracted specialists, regardless of the county in which the provider is located. Telemedicine programs are also being expanded to further address specialty needs. Additionally, protections set forth in the Knox-Keene Act will require the Medi-Cal Plans to arrange out-of-network care for any medically necessary covered services, so transitioning enrollees will still have specialty services available to them when necessary, even if the specialists they require are not in the Plans' networks. [60]

---

[59] Note: this number includes all fee-for-service, SPD and HFP members transitioning into the Medi-Cal Managed Care Network.
[60] See Health and Safety Code § 1367, subd. (i) and California Code of Regulations, title 28, § 1300.67, subd. (a).

IV.   Medi-Cal Managed Care Plan Responses to Continuity of Care Inquiries

In the Phase 4 Report, the departments described Anthem Blue Cross' strategy for ensuring continuity of care for transitioning HFP enrollees in the Phase 4B counties. The departments analyzed the Plan's strategy and identified areas for follow-up. The following summarizes the inquiries sent to the Plan and the Plan's responses.

Anthem Blue Cross Health Plan

Inquiry: For the HFP members who will have to change PCPs or specialists as a result of the transition, will the Plan take any steps to assist the Medi-Cal health Plan in preserving continuity of primary and specialty care to ensure a smooth transition?

- • Plan Response: The Plan will follow its continuity of care policy to ensure continued access to care for HFP members with qualifying medical conditions. HFP members who do not meet the eligibility requirements with their present provider may seek assistance from the Plan in selecting a participating provider. The Plan's Medical Management Department will provide assistance in transitioning the patient to a participating provider, as needed.

Inquiry: Please explain whether the Plan assigns enrollees to primary care physicians, primary care clinics, and/or facilities for primary care services.

Plan Response: The Plan assigns enrollees to primary care physicians. If the member chooses to seek primary care services from the mid-level provider affiliated with the primary care physician, the member will be assigned to the physician. The Plan's provider databases tie the primary care physicians to the mid-levels under their direct supervision.

ATTACHMENTS

ATTACHMENT 1
HFP Transition to Medi-cal Managed Care
Phase 4b enrollment based upon August 2013 HFP enrollment report

County	Medi-Cal Plan Model	HFP Health Plan	Approximate HFP Enrollment	Medi-Cal Managed Care Plan Choices
Alpine	Regional	Anthem Blue Cross	3	Anthem Blue Cross CA Health and Wellness
Amador	Regional	Anthem Blue Cross Kaiser Foundation Health Plan	275 6	Anthem Blue Cross CA Health and Wellness
Butte	Regional	Anthem Blue Cross	2,070	Anthem Blue Cross CA Health and Wellness
Calaveras	Regional	Anthem Blue Cross	422	Anthem Blue Cross CA Health and Wellness
Colusa	Regional	Anthem Blue Cross	1,283	Anthem Blue Cross CA Health and Wellness
El Dorado	Regional	Anthem Blue Cross Kaiser Foundation Health Plan	1,524 351	Anthem Blue Cross CA Health and Wellness
Glenn	Regional	Anthem Blue Cross	909	Anthem Blue Cross CA Health and Wellness
Imperial	Imperial	Anthem Blue Cross	2,937	CA Health and Wellness Molina
Inyo	Regional	Anthem Blue Cross	195	Anthem Blue Cross CA Health and Wellness
Mariposa	Regional	Anthem Blue Cross	105	Anthem Blue Cross CA Health and Wellness
Mono	Regional	Anthem Blue Cross	319	Anthem Blue Cross CA Health and Wellness
Nevada	Regional	Anthem Blue Cross	1,652	Anthem Blue Cross CA Health and Wellness
Placer	Regional	Anthem Blue Cross Health Net HMO Kaiser Foundation Health Plan	1,797 570 1,303	Anthem Blue Cross CA Health and Wellness
Plumas	Regional	Anthem Blue Cross	163	Anthem Blue Cross CA Health and Wellness
San Benito	San Benito	Anthem Blue Cross	1,277	Anthem Blue Cross

County	Medi-Cal Plan Model	HFP Health Plan	Approximate HFP Enrollment	Medi-Cal Managed Care Plan Choices
Sierra	Regional	Anthem Blue Cross	20	Anthem Blue Cross CA Health and Wellness
Sutter	Regional	Anthem Blue Cross	2,388	Anthem Blue Cross CA Health and Wellness
Tehama	Regional	Anthem Blue Cross	927	Anthem Blue Cross CA Health and Wellness
Tuolumne	Regional	Anthem Blue Cross	615	Anthem Blue Cross CA Health and Wellness
Yuba	Regional	Anthem Blue Cross	1,224	Anthem Blue Cross CA Health and Wellness
		TOTAL	**22,355**	

ATTACHMENT 2
DATA REQUESTED FROM HFP HEALTH PLANS

Dear [Plan Name] ("Plan") -

The Department of Managed Health Care (DMHC) and the Department of Health Care Services (DHCS) (hereinafter "the departments") have reviewed the information submitted in the above-referenced filing (Amendment) filed by Anthem Blue Cross (Plan). As part of the Phase 4 network adequacy assessment required under Welfare and Institutions Code section 14005.27, subd. (e)(9) (AB 1494) for the transition of enrollees from the Healthy Families Program (HFP) to the Medi-Cal program, the departments evaluated the Plan's continuity of care processes and the Plan's efforts to develop a Medi-Cal provider network in the Phase 4 counties.

The DMHC and the DHCS presented an initial analysis of network adequacy and continuity of care to the Legislature on June 1, 2013; however, the Plan indicated at that time that it did not have finalized network data for the Phase 4 counties. The Plan submitted updated data to the departments on June 25, 2013 but indicated at that time that the network was not complete. Therefore, we are asking the Plan to update its provider network by resubmitting its provider network in the Phase 4 counties utilizing the Attachment B Detailed Provider Workbooks attached. Please resubmit this data **no later than August 15, 2013**.

Attachment B – Detailed Provider Workbook

Attachment B is a provider network assessment workbook containing several spreadsheets that the Plan is required to complete. Please note that the spreadsheets provided in this request are the same template that will be utilized for completing the physician portion of the Plan's Service Area Expansion filing currently pending with the DMHC. The Plan is required to submit a **separate workbook, including all spreadsheets, for each county** that is part of the Phase 4 transition. The provider network assessment workbook has two major components:

1) The first five tabs require the Plan to list each PCP, Physician Associated with a Clinic, Specialist, Hospital, and Physician Extender within its Phase 4 Medi-Cal provider network. **Please read the instructions on each worksheet carefully before completing**. Be sure to report all providers who are currently contracted within the Plan's network, as well as those providers who have signed a Letter of Intent with the Plan or have otherwise indicated an intent to contract with the Plan. The template includes a column in which the Plan must identify the current contracting status of the provider.

2) The last tab is a data summary request. Plans must provide summary data regarding the number and type of providers in the Plan's Medi-Cal Managed Care Network.

Please file, **by August 15, 2013**, the Plan's response as an amendment to the above-referenced Amendment and include in the Plan's Exhibit E-1, reference to the amendment as a "Response to Comment Letter." When submitting the Plan's responsive amendment at the Department's web portal, please ensure accurate entry of the Primary Filing Number.

Please contact me if there are any questions regarding the above.

Sincerely,

John Lai
Attorney, Office of Plan Licensing
Department of Managed Health Care

ATTACHMENT 2
DATA REQUESTED FROM HFP HEALTH PLANS

Primary Care Providers

Healthy Families Plan:

County:

Instructions: Please list all **Healthy Families** providers serving as a Primary Care Provider in the Plan's network for this county. For providers operating in multiple locations or for multiple groups, please list the provider a separate time for each location or group (see examples in blue cells below). If a provider is listed more than once, place a "y" in the column entitled "Duplicate Provider" for every entry related to the same provider. If the response to a particular column is "no" or "none," please place an "N" or "0," respectively. Do not leave a cell blank unless instructed otherwise in the column.

For Plans That Assign to a Clinic: If the Plan assigns patients to a clinic rather than to an individual physician, please complete the green columns and fill in the remaining columns with information specific to that clinic. Place the name of the clinic in the "Last Name" column and indicate the total number of physicians available within that clinic in the column entitled "If provider is a clinic, how many physicians are seeing patients at that clinic?" Please do not separately list the individual physicians operating in that clinic in this chart.

NPI#	Provider Last Name or Clinic Name	Provider First Name	Title	Duplicate provider (Y or N)	PCP type (Pediatrician, OB/GYN, Family Practitioner, General Practitioner, Internal Medicine, or Other)	Is this provider a clinic ("C") or an independent physician provider? (Do not enter a value if provider is not a clinic)	If provider is a clinic, how many physicians are seeing patients at that clinic)	Total Number of Physician Extenders Supervised by This Physician or Clinic	Provider Group Association	Clinic Name (if applicable)	Address	City	Zip	Phone	Total Number of Healthy Families Members this Physician Will Accept	Current Number of Healthy Families Members Assigned
Examples:																
**********	Jones	Mary	M.D.	Y	OB/GYN	I		3	Hills Physicians	N/A	1234 Lake View Dr.	Sacramento	95829	(xxx) xxx-xxxx	5000	0
**********	Jones	Mary	M.D.	Y	OB/GYN	I		3	Apple Care	N/A	1234 Lake View Dr.	Sacramento	95829	(xxx) xxx-xxxx	5000	25
**********	Smith	John	M.D.	Y	Pediatrician	I		1	N/A	N/A	1234 Olive St.	Sacramento	95829	(xxx) xxx-xxxx	2000	20
**********	Smith	John	M.D.	Y	Pediatrician	I		1	N/A	N/A	5678 Main St.	Sacramento	95829	(xxx) xxx-xxxx	2000	50
**********	Main Street Clinic			N	Clinic	C	5	1	N/A	Main Street Clinic	1011 Main St.	Sacramento	95829	(xxx) xxx-xxxx	8000	1000

Specialist Providers

Healthy Families Plan:

County:

Instructions: Please list all **Healthy Families** providers serving as specialists in the Plan's network for this county. For providers operating in multiple locations or for multiple groups, please list the provider a separate time for each location or group (see examples in blue cells below). If a provider is listed more than once, place a "Y" in the column entitled "Duplicate Provider" for every entry related to the same provider.

NPI#	Provider Last Name	Provider First Name	Title	Duplicate Provider (Y or N)	Primary Specialty / Type	Secondary Specialty/Type	Pediatric Specialist (Y/N)	Provider Group Association	Address	City	Zip	Phone
Examples:												
***********	Jones	Mary	M.D.	Y	Allergy		N	Hills Physicians	1234 Lake View Dr.	Sacramento	95829	(xxx) xxx-xxxx
***********	Jones	Mary	M.D.	Y	Allergy		N	Apple Care	1234 Lake View Dr.	Sacramento	95829	(xxx) xxx-xxxx
***********	Smith	John	M.D.	Y	Neurology		Y		1234 Olive St.	Sacramento	95829	(xxx) xxx-xxxx
***********	Smith	John	M.D.	Y	Neurology	Neurology	Y		5678 Main St.	Sacramento	95829	(xxx) xxx-xxxx

Physician Extenders

Healthy Families Plan:

County:

Instructions: Please list all **Healthy Families** providers serving as physician extenders in the Plan's network for this county. For physician extenders operating in multiple locations, or who are contracted with multiple physicians or multiple clinics, please list the physician extenders a separate time for each location or supervising physician/entity (see example below). If a provider is listed more than once, place a "Y" in the column entitled "Duplicate Provider" for every entry related to the same provider. If the response to a particular column is "no" or "none," please place an "N" or "0," respectively. Do not leave a cell blank unless instructed otherwise in the column.

For Plans That Assign to a Clinic. If your Plan assigns patients to a clinic rather than to an individual physician, please complete the green columns and also place the name of the clinic in the "Last Name" column. Place "N/A" in the column entitled "Total Number of Patients Assigned to Physician Extender," unless the clinic assigns patients to individual physicians and physician extenders.

Supervising Provider's NPI#	Physician Extender Last Name	Physician Extender First Name	Physician Extender License Type (e.g. Physician Assistant, Nurse Practitioner, Nurse Midwife)	Duplicate Entry? (Y or N)	Supervising Physician Last Name or Clinic Name	Supervising Physician First Name	Physician Extender is Part of a Clinic (Y/N)	Name of Clinic (if applicable)	Physician Extender Address	Physician Extender City	Physician Extender Zip	Physician Extender Phone	Total Number of Patients Assigned to Physician Extender
Examples:													
**********	Jones	Jody	NP	Y	Smith	Sandy	N		123 Main Street	Sacramento	12345	123-456-7891	600
**********	Jones	Jody	NP	Y	Smith	Sandy	N		456 Broadway	Sacramento	12346	123-123-4567	300
**********	Lee	Rick	PA	Y	James	Todd	N		789 1st Street	Sacramento	12345	123-456-7891	200
**********	Lee	Rick	PA	Y	Brown	Rachel	N		1011 2nd Ave.	Sacramento	12346	123-789-1011	600
**********	Smith	Andrew	PA	N	Main Street Clinic		Y	Main Street Clin	1011 Main St.	Sacramento	95829	(xxx) xxx-xxxx	N/A

ATTACHMENT 2
DATA REQUESTED FROM HFP HEALTH PLANS

Instructions: *Please complete the following data requests with regard to the enrollees in the Plan that will be transitioning from the Plan's Healthy Families product in this county into Medi-Cal during Phase 4.*

1. Provide the total number of enrollees who are currently enrolled in the Plan's Healthy Families line of business in this county.

_____

2. Provide the Plan's overall PCP-to-enrollee and physician-to-enrollee ratio for the Healthy Families product in this county.

PCPs: 1:_____

Physicians: 1:_____

3. Provide the total number of unduplicated PCPs and specialists available in the subcontracting Plan's Healthy Families network in this county.

PCPs: _____

Specialists: _____

6. Please complete the following chart to indicate the total number of specialty types and specialists available in the Plan's Healthy Families network in this county and the utilization of these specialty types in the past year:

Specialty types available in the Plan's network	For each specialty type, indicate the total number of providers in the Plan's Healthy Families network	By specialty type, provide the total number of Healthy Families enrollees that have accessed that specialty type in the past 12 months.
Example		
Allergist	*12*	*215*
Allergist/ Immunologists		
Anesthesiologists		
Cardiologists		
Dermatologists		
Endocrinologists		
Gastroenterologists		
Geneticists		
Hematologists/ Oncologists		
HIV/AIDS Specialists		
Infectious Disease		
Neonatologists		
Nephrologists		
Neurologists		
Obstetricians/ Gynecologists		
Ophthalmologists		
Otolaryngologists		
Pain Medicine Specialists		
Perinatologists		
Physical Medicine and Rehabilitation		
Podiatrists		
Pulmonologists		
Radiologists/ Nuclear Medicine Specialists		
Rheumatologists		
Surgeons General		
Surgeons Neurological		
Surgeons Orthopedic		
Surgeons Plastic		
Surgeons Thoracic		
Surgeons Vascular		
Urologists		
Add in additional rows for other specialty types provided by the Plan including any pediatric sub-specialists.		

ATTACHMENT 3
DATA REQUESTED FROM MEDI-CAL HEALTH PLANS

Primary Care Providers

Medi-Cal Plan:

County:

Instructions: Please list all **Medi-Cal** providers serving as a Primary Care Provider in the Plan's network for this county. For providers operating in multiple locations or for multiple groups, please list the provider a separate time for each location or group (see examples in blue cells below). If a provider is listed more than once, place a "Y" in the column entitled "Duplicate Provider" for every entry related to the same provider. If the response to a particular column is "no" or "none," please place an "N" or "0," respectively. Do not leave a cell blank unless instructed otherwise in the column.

For Plans That Assign to a Clinic: If the Plan assigns patients to a clinic rather than to an individual physician, please complete the green columns and fill in the remaining columns with information specific to that clinic. Place the name of the clinic in the "Last Name" column and indicate the total number of physicians available within that clinic in the column entitled "If provider is a clinic, how many physicians are seeing patients at that clinic?" Please do not separately list the individual physicians operating in that clinic in this chart. Please also complete the "Att B - Clinic" tab for all clinics contracting in the Plan's Medi-Cal network.

Phys. ID	NPI#	License	Provider Last Name or Clinic Name	Provider First Name	Title	Duplicate provider (Y or N)	PCP type (Pediatrician, OBG/YN, Family Practitioner, General, Internal Medicine, or Other)	Is this provider a clinic, or an independent physician ("I")?	If provider is a clinic, how many physicians are seeing patients at that clinic? (Do not enter a value if provider is not a clinic)	Total Number of Physician Extenders Supervised by This Physician or Clinic	Provider Group / Association	Clinic Name (if applicable)	Address	City	County	Zip	Phone	Hospital (if provider is not associated with a hospital, please put "N/A")	Relationship with Plan: IPA ("IPA"), Medical Group ("MG"), or Direct Contract ("Direct")	Accepting New Patients? (Y/N)	Total Number of Medi-Cal Members this Physician Will Accept from Plan	Current Number of Medi-Cal Members Assigned	Business Hours Start	Business Hours Stop	FTE	Status of contract ("C" for contracted, "LOI" for signed Letter of Intent, or "P" for Pending)
Examples:																										
*********	*********		Jones	Mary	M.D.	Y	OBG/YN	I		3	Hills Physicians	N/A	1234 Lake View Dr	Sacramento	Sacramento	95829	(xxx) xxx-xxxx	Community General	IPA	Y	2000	0	8:00	17:00	30	C
*********	*********		Jones	Mary	M.D.	Y	OBG/YN	I		3	Apple Care	N/A	1234 Lake View Dr	Sacramento	Sacramento	95829	(xxx) xxx-xxxx	Community General	MG	N	2000	50	8:00	17:00	50	C
*********	*********		Smith	John	M.D.	Y	Pediatrician	I		1	N/A	N/A	1234 Olive St	Sacramento	Sacramento	95829	(xxx) xxx-xxxx	N/A	Direct	N	2000	20	8:00	17:00	25	LOI
*********	*********		Smith	John	M.D.	Y	Pediatrician	I		1	N/A	N/A	5678 Main St	Sacramento	Sacramento	95829	(xxx) xxx-xxxx	N/A	Direct	N	2000	40	8:00	17:00	25	LOI
*********	*********		Main Street Clinic			N	Clinic	C	5	1		Main Street Clinic	1011 Main St	Sacramento	Sacramento	95829	(xxx) xxx-xxxx	N/A	Direct	Y	8000	1000	8:00	17:00	75	P

ATTACHMENT 3
DATA REQUESTED FROM MEDI-CAL HEALTH PLANS

Clinics
Medi-Cal Plan:
County:

Instructions: Please list all individual physicians available at each contracted **Medi-Cal** clinic in the Plan's network for this county. For physicians operating in multiple clinics, please list the provider a separate time for each location or group (see examples in blue cells below). If the response to a particular column is "no" or "none," please place an "N" or "0," respectively. Do not leave a cell blank unless instructed otherwise in the column.

Physician's NPI#	Physician's License #	Physician Last Name	Physician First Name	Title	Physician Type (Pediatrician,OB/GYN, Family Practitioner, General Practitioner, Internal Medicine, or Other)	Name of clinic where the physician practices	Clinic's NPI#	Street Address	City	County	Zip	Current Number of Plan Medi-Cal Members Assigned to this Physician (if clinic does not assign to individual physicians, put "N/A")	Business Hours Start	Business Hours Stop	Percent of time physician is available at this clinic	Status of contract ("C" for contracted, "LOI" for signed Letter of Intent, or "P" for Pending)
Examples:																
*********	*********	Jones	Mary	M.D.	OB/GYN	Main Street Clinic	*********	1011 Main St	Sacramento	Sacramento	95829	600	8:00	17:00	30	C
*********	*********	Jones	Mary	M.D.	OB/GYN	Get Well Clinic	*********	12 Broadway	Sacramento	Sacramento	95814	200	8:00	17:00	30	C
*********	*********	Smith	John	M.D.	Pediatrician	Main Street Clinic	*********	1011 Main St.	Sacramento	Sacramento	95829	300	8:00	17:00	50	LOI
*********	*********	Smith	John	M.D.	Pediatrician	Children's Clinic	*********	1311 8th Street	Sacramento	Sacramento	95811	N/A	8:00	17:00	50	LOI

ATTACHMENT 3
DATA REQUESTED FROM MEDI-CAL HEALTH PLANS

Specialist Providers

Medi-Cal Plan:

County:

Instructions: Please list all **Medi-Cal** providers serving as specialists in the Plan's network for this county. For providers operating in multiple locations or for multiple groups, please list the provider a separate time for each location or group (see examples in blue cells below). If a provider is listed more than once, place a "Y" in the column entitled "Duplicate Provider" for every entry related to the same provider

NPI#	License #	Provider Last Name	Provider First Name	Title/Type	Duplicate Provider (Y or N)	Primary Specialty / Type	Secondary Specialty/Type	Pediatric Specialist (Y/N)	Provider Group Association	Address	City	Zip	County	State	Out of Service Area (Y/N)	Phone	Hospital 1 (if provider is not associated with a hospital, please put "N/A")	Hospital 2 (if provider is not associated with a hospital, please put "N/A")	Relationship with Plan: IPA ("IPA"), Medical Group ("MG"), or Direct Contract ("Direct")	Total Number of Medi-Cal Members this Physician Will Accept from Plan	Current Number of Plan Medi-Cal Members Assigned (if Plan does not assign specialist, put "N/A")	Business Start	Hours Stop	Status of contract ("C" for contracted, "LOI" for signed Letter of Intent, or "P" for Pending)
Examples:																								
******	Jones	Mary	M.D.	Y		Allergy		N	Hills Physicians	1234 Lake View Dr.	Sacramento	95823	Sacramento	CA	N	(xxx) xxx-xxxx	Community/General	Main Hospital	IPA	2000	0	8:00	17:00	C
******	Jones	Mary	M.D.	Y		Allergy		N	Apple Care	1234 Lake View Dr.	Sacramento	95823	Sacramento	CA	N	(xxx) xxx-xxxx	Community/General	Main Hospital	MG	2000	50	8:00	17:00	C
******	Smith	John	M.D.	Y		Neurology		Y	N/A	1234 Olive St.	Sacramento	95823	Sacramento	CA	N	(xxx) xxx-xxxx	Main Hospital	Community/General	Direct	N/A	N/A	8:00	17:00	LOI
******	Smith	John	M.D.	Y		Neurology		Y	N/A	5678 Main St.	Sacramento	95823	Sacramento	CA	N	(xxx) xxx-xxxx	Main Hospital	Community/General	Direct	N/A	N/A	8:00	17:00	LOI

Physician Extenders

Medi-Cal Plan:

County:

Instructions: Please list all **Medi-Cal** providers serving as physician extenders in the Plan's network for this county. For physician extenders operating in multiple locations, or who are contracted with multiple physicians or multiple clinics, please list the physician extenders a separate time for each location or supervising physician/entity (see example below). If a provider is listed more than once, place a "y" in the column entitled "Duplicate Provider" for every entry related to the same provider. If the response to a particular column is "no" or "none," please place an "N" or "0," respectively. Do not leave a cell blank unless instructed otherwise in the column.

For Plans That Assign to a Clinic: If the Plan assigns patients to a clinic rather than to an individual physician, please complete the green columns and also place the name of the clinic in the "Last Name" column. Place "N/A" in the column entitled "Total Number of Patients Assigned to Physician Extender," unless the clinic assigns patients to individual physicians and physician extenders.

Supervising Providers NPI#	Physician Extender Last Name	Physician Extender First Name	Physician Extender License Type (e.g. Physician Assistant, Nurse Practitioner, Nurse Midwife)	Physician Extender License Number	Supervising Physician Last Name or Clinic Name	Supervising Physician First Name	Physician Extender is Part of a Clinic (Y/N)	Name of Clinic (if applicable)	Physician Extender Address	Physician Extender City	Physician Extender County	Physician Extender Zip	Physician Extender Phone	Total Number of Medi-Cal Members this Physician Will Accept from Plan	Current Number of Medi-Cal Members Assigned	Business Hours Start	Business Hours Stop	Status of contract ("C" for contracted; "LOI" for signed Letter of Intent, or "P" for Pending)
Examples:																		
*********	Jones	Jody	NP	*********	Smith	Sandy	N		123 Main Street	Sacramento	Sacramento	12345	123-456-7891	2000	600	8:00	17:00	C
*********	Jones	Jody	NP	*********	Smith	Sandy	N		456 Broadway	Sacramento	Sacramento	12346	123-123-4567	2000	300	8:00	17:00	C
*********	Lee	Rick	PA	*********	James	Todd	N		789 1st Street	Sacramento	Sacramento	12345	123-456-7891	2000	200	8:00	17:00	LOI
*********	Lee	Rick	PA	*********	Brown	Rachel	N		1011 2nd Ave.	Sacramento	Sacramento	12346	123-789-1011	2000	600	8:00	17:00	LOI
*********	Smith	Andrew	PA	*********	Main Street Clinic		Y	Main Street Clinic	1011 Main St.	Sacramento	Sacramento	95629	(xxx) xxx-xxxx	8000	N/A	8:00	17:00	P

ATTACHMENT 3
DATA REQUESTED FROM MEDI-CAL HEALTH PLANS

Contracted Hospitals
Medi-Cal Plan:
County:

Instructions: Please list all hospitals contracted with the Plan's **Medi-Cal** network in this county. If the response to a particular column is "no" or "none," please place an "N" or "0," respectively. Do not leave a cell blank unless instructed otherwise in the column.

Primary Hospital Name	Hospital NPI	Address	City	County	State	Zip	License	Joint Commission Accreditation	Expiration Date	Bed Capacity	Occupancy Rate	Emergency Room ("basic," "standby," or "none")	Services	Plan Relationship: IPA ("IPA"), Medical Group ("MG"), or Direct Contract ("Direct")	Status of Contract ("C" for contracted, "LOI" for signed Letter of Intent, or "P" for Pending)
Example:															
Memorial Hospital	1234567	1234 Hospital Lane	Sacramento	Sacramento	CA	12345	AB1111	Y	5/16/2013	100	80.0%	Basic	surgical services, imaging/diagnostic services	IPA	C

ATTACHMENT 3
DATA REQUESTED FROM MEDI-CAL HEALTH PLANS

Medi-Cal Plan:
_____

County:
_____

Instructions: *Please complete the following data requests with regard to the Plan's Medi-Cal Managed Care Network for this county.*

1. Provide the total number of enrollees who are currently enrolled in the Plan's Medi-Cal line of business in this county.

_____

2. Provide the Plan's overall PCP-to-enrollee and physician-to-enrollee ratio for the Medi-Cal line of business in this county.

PCPs: 1:_____

Physicians: 1:_____

3. Provide the total number of unduplicated PCPs and specialists available in the Plan's Medi-Cal Managed Care Network in this county.

PCPs: _____

Physicians: _____

4. Please complete the following chart to indicate the total number of specialty types and specialists available in the Plan's Medi-Cal Managed Care Network in this county:

Specialty types available in the Plan's network	For each specialty type, indicate the total number of providers in the Plan's Medi-Cal Managed Care Network
Example	
Allergist	*12*
Allergist/ Immunologists	
Anesthesiologists	
Cardiologists	
Dermatologists	
Endocrinologists	
Gastroenterologists	
Geneticists	
Hematologists/ Oncologists	
HIV/AIDS Specialists	
Infectious Disease	
Neonatologists	
Nephrologists	
Neurologists	
Obstetricians/ Gynecologists	
Ophthalmologists	
Otolaryngologists	
Pain Medicine Specialists	
Perinatologists	
Physical Medicine and Rehabilitation	
Podiatrists	
Pulmonologists	
Radiologists/ Nuclear Medicine Specialists	
Rheumatologists	
Surgeons General	
Surgeons Neurological	
Surgeons Orthopedic	
Surgeons Plastic	
Surgeons Thoracic	
Surgeons Vascular	
Urologists	
Add in additional rows for other specialty types provided by the Plan including any pediatric sub-specialists.	

ATTACHMENT 4
SUMMARY NETWORK ASSESSMENT DATA

County	Medi-Cal PCP to enrollee ratio post-transition (1:____)	Medi-Cal Physician to enrollee ratio post-transition	Total Number of PCPs in the Medi-Cal Managed Care Network	Total Number of Physicians in the Medi-Cal Managed Care Network	Total Number of PCPs in the HFP Network	Total Number of Physicians in the HFP Network	% of Medi-Cal PCPs Accepting New Patients	% of HFP PCPs who are in the Anthem Blue Cross network
Alpine	141	10	2*	15*	1	1	100%	100%
Amador	9	1	369*	3031*	3	85	100%	100%
Butte	144	29	278*	1,367*	35	160	94%	97%
Calaveras	13	2	410*	3,112*	2	24	96%	100%
Colusa	20	2	223*	2,013*	7	27	98%	100%
El Dorado	40	6	375*	2,534*	6	128	92%	100%
Glenn	167	36	36*	169*	7	22	90%	86%
Imperial	253	79	186*	595*	10	76	97%	83%**
Inyo	38	21	69*	124*	1	4	100%	100%
Mariposa	7	1	325*	2,165*	9	42	100%	100%
Mono	28	15	45*	87*	7	40	100%	100%
Nevada	35	5	281*	2,065*	13	67	98%	85%
Placer	84	10	289*	2,382*	92	674	98%	74%
Plumas	24	4	99*	587*	22	73	99%	100%
San Bentio	21	3	412*	3,259*	1	25	100%	100%
Sierra	5	1	70*	640*	2	2	100%	100%
Sutter	61	8	319*	2,337*	22	100	99%	100%
Tehama	213	102	63*	132*	22	48	100%	91%
Tuolumne	21	4	319*	1,465*	4	150	99%	75%
Yuba	67	8	247*	2,016*	5	25	98%	100%

* Count of PCPs and physicians includes individual physicians who are available at contracting clinics.
** % of HFP PCPs who are in the CHWP and Molina